The Oliveto Group LLC Privacy Policy

Effective Date: June 1st 2024

At The Oliveto Group LLC, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. By using our services, you consent to the practices described in this policy.

1. Information We Collect

We may collect personal information from you when you:

- Register for Services: Name, email address, phone number, billing information, and other relevant details.
- **Communicate with Us**: Information shared through emails, contact forms, or other communications.
- **Use Our Website**: Data such as IP address, browser type, and pages accessed, which may be collected through cookies and similar technologies.

2. How We Use Your Information

We use your personal information for the following purposes:

- **To Provide Services**: To deliver coaching services, manage appointments, and communicate with you.
- Payment Processing: To process payments and manage billing.
- Marketing: To send promotional materials and updates if you have opted in to receive them
- **Improve Services**: To enhance our website and services based on your feedback and usage patterns.
- Compliance: To comply with legal obligations and protect our legal rights.

3. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information with:

- Service Providers: Third-party companies that help us operate our business, such as payment processors or email marketing platforms, who are required to protect your information.
- **Legal Obligations**: If required by law, regulation, or legal process, or to protect the rights, property, or safety of our business, clients, or others.

4. Your Rights

Depending on your location and applicable laws, you may have the following rights regarding your personal information:

- Access and Correction: You can request access to the personal information we hold about you and ask us to correct or update it.
- **Deletion**: You can request that we delete your personal information, subject to legal obligations.
- **Opt-Out of Marketing**: You can opt out of receiving marketing communications from us at any time.
- **Data Portability**: In certain circumstances, you may request a copy of your personal information in a structured, machine-readable format.

To exercise these rights, please contact us at [Your Contact Information].

5. Security

We take reasonable steps to protect your personal information from unauthorized access, use, or disclosure. However, no data transmission over the internet or storage system can be guaranteed to be 100% secure.

6. Children's Privacy

Our services are not intended for children under the age of 13, and we do not knowingly collect personal information from children under 13. If we learn that we have collected such information, we will delete it.

7. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to enhance your experience on our website. You can control the use of cookies through your browser settings.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites, and we encourage you to review their privacy policies.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Your continued use of our services after any changes signifies your acceptance of the updated policy.

10. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us at:

The Oliveto Group LLC Info@olivetogroup.com (310) 230-5936